

## Memorandum

**To:** Netball WA Association Presidents & Primary Contacts and  
Gold Industry Group WANL Club Presidents & Primary Contacts

**From:** Simone Hansen - Group CEO Netball WA

**Date:** 11 October 2024

**Subject:** 2025 Membership Fee Structure

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Please be advised that the 2025 Membership, Program Participation, and Affiliation Fees have been approved during the recent Netball WA (NWA) Board Meeting.

We acknowledge that Member Associations and GIG WANL Clubs are experiencing pressures due to the current financial environment, with NWA also facing similar challenges, which has led to increased operational costs across the organisation. Whilst we endeavour to mitigate these impacts and find efficiencies, we are unable to absorb the anticipated consumer price index (CPI) increase for 2025. Consequently, most fee categories will reflect a 4% increase to counteract this. NWA is pleased however to maintain the 3-month membership fee at an accessible rate of \$50.00.

Additionally, the only modification to the fee structure pertains to the Inclusion Programs (Walking Netball and No Limits). After attempts to transition this fee to a Membership model, we are reverting it to a Program fee. This decision stems from challenges encountered in the functionality within PlayHQ, which does not accommodate multiple registrations. This created difficulties for administrators in managing the second or subsequent programs they operate.

### **PlayHQ and Netball Australia Fees**

The Netball Administration System and Services fee will remain at \$4.49 for 2025. This fee comprises \$2.20 allocated to Netball Australia, \$2.20 to PlayHQ, and a \$0.09 transaction fee. It is important to note that this fee will be disbursed directly to Netball Australia at the point of sale.

This fee supports the National support services provided by Netball Australia, which includes access to the 1800NETBALL hotline, email support, and a publicly accessible netball-specific knowledge base.

The aforementioned fee will be applied to all players, including NWA Playing Membership and Participation participants (as outlined in Appendix B), but will not apply to Non-Players or local program participants (e.g., Association/Club trials, Come & Try events). Furthermore, a transaction fee of 1.99% will be administered by Stripe on all financial transactions conducted within PlayHQ.

NWA recommends that all entities increase the membership/participation fee set in the system by an additional 2.03% to cover this transaction fee. This approach will ensure that entities receive the full member/participation fee without absorbing any part of the Stripe transaction fee.

### **PlayHQ Service Fee**

Netball Australia and PlayHQ have conducted a review of the PlayHQ service fee and will continue to invest in upgrades and enhancements to facilitate the efficient management of our sport. It has been determined that a 1.49% Service Fee will be imposed on participants for all transactions, added at checkout without requiring action from administrators. The collection of this fee is essential for PlayHQ to continue developing valuable features that ease the workload of volunteers and foster participant engagement and growth.

### **Non-Playing Member Registrations**

Netball WA Member Associations and affiliated entities are required to register their non-playing committee members, coaches, officials, and volunteers for each competition. Please note that there are no fees associated with this membership category at the Netball WA level in relation to PlayHQ requirements.

Accurately capturing volunteer information allows Netball WA to effectively represent our workforce when pursuing grants and funding opportunities, thereby enhancing our ability to support, service, and educate the Western Australian netball community.

### **Member Benefits and Value Proposition**

Netball WA is committed to ensuring that affiliated Members, Member Associations and Clubs are eligible for accessing member only benefits. We are working on providing an outline of this in readiness for promotion in 2025.

Should you have any questions or require further clarification regarding the information provided, please do not hesitate to contact Jaime-Leigh Strickland, NWA Membership Services Manager [jaime-leigh.strickland@netballwa.com.au](mailto:jaime-leigh.strickland@netballwa.com.au).

Thank you for your continued support. We look forward to collaborating with you again in 2025.

Kind regards,



Simone Hansen

Group Chief Executive Officer- Netball WA

**APPENDIX A:**
**Individual Membership, Woolworths NetSetGO Fees PlayHQ and Netball Australia fees**

<b>INDIVIDUAL PREMIUM MEMBERSHIP (12 Months)</b>	<b>2025 NWA Member Fee (GST inc.)</b>	<b>2025 NWA Member Fee (GST inc. &amp; Transaction fee)</b>	<b>2025 NA Administration Services Fee (GST inc.)</b>	<b>2025 NWA Total Member Fee (GST inc. &amp; Transaction fee)</b>
Senior (18 & over) i.e. born on or before 31/12/2007	\$103.00	\$105.10	\$4.49 (Non-Refundable)	\$109.59
Junior (11-17yrs) i.e. born between 01/01/2014 – 31/12/2008	\$99.00	\$101.02	\$4.49 (Non-Refundable)	\$105.51
Woolworths NetSetGo (5-10 yrs.) i.e. born between 01/01/2020 – 31/12/2015	\$81.25	\$82.90	\$4.49 (Non-Refundable)	\$87.39
Non-Playing Coach, Official, Team Manager or Volunteer	\$0.00	\$0.00	\$0.00	\$0.00
<b>Individual Small Country Membership (12 Months)</b>	<b>2025 NWA Member Fee (GST inc.)</b>	<b>2025 NWA Member Fee (GST inc. &amp; Transaction fee)</b>	<b>2025 NA Administration Services Fee (GST inc.)</b>	<b>2025 NWA Total Member Fee (GST inc. &amp; Transaction fee)</b>
Senior (18 & over) i.e. born on or before 31/12/2007	\$82.00	\$83.67	\$4.49 (Non-Refundable)	\$88.16
Junior (11-17yrs) i.e. born between 01/01/2014 – 31/12/2008	\$82.00	\$83.67	\$4.49 (Non-Refundable)	\$88.16
Woolworths NetSetGo (5-10 yrs.) i.e. born between 01/01/2020 – 31/12/2015	\$81.25	\$82.90	\$4.49 (Non-Refundable)	\$87.39
Non-Playing Coach, Official, Team Manager or Volunteer	\$0.00	\$0.00	\$0.00	\$0.00

## APPENDIX B: Program Participation Fees

INDIVIDUAL SHORT SEASON MEMBERSHIP (3 Months)	2025 NWA Member Fee (GST inc.)	2025 NWA Member Fee (GST inc. & Transaction fee)	2025 NA Administration Services Fee (GST inc.)	2025 NWA Total Member Fee (GST inc. & Transaction fee)
Senior (18 & over) i.e., born on or before 31/12/2007	\$50.00	\$51.02	\$4.49 (Non-Refundable)	\$55.51
Junior (11-17yrs) i.e., born between 01/01/2014 – 31/12/2008	\$50.00	\$51.02	\$4.49 (Non-Refundable)	\$55.51
Woolworths NetSetGo (5-10 yrs.) i.e., born between 01/01/2020 – 31/12/2015	\$50.00	\$51.02	\$4.49 (Non-Refundable)	\$55.51
Non-Playing Coach, Official, Team Manager or Volunteer	\$0.00	\$0.00	\$0.00	\$0.00
Participation Fees	2025 NWA Fee (GST inc.)	2025 NWA Fee (GST inc. & Transaction fee)	2025 NA Administration Services Fee (GST inc.)	2025 NWA Total Fee (GST inc. & Transaction fee)
Carnivals, Pilot programs	\$11.50	\$11.74	\$4.49 (Non-Refundable)	\$16.23
Come & Try Events	\$0.00	\$0.00	\$0.00	\$0.00
Inclusion Programs (Walking Netball & No Limits, per program)	\$26.00	\$26.53	\$4.49 (Non-Refundable)	\$31.02

<b>Single Game Vouchers</b>	<b>2025 Fee</b>
	\$230.00 (GST inc.)

**APPENDIX C: Association Affiliation Fees**

<b>ASSOCIATION AFFILIATION FEE</b>	<b>2025 Association Affiliation Fee</b> (GST inc.)
Tier 1 Member Association	\$572.00
Tier 2 Member Association	\$364.00
Tier 3 Member Association	\$228.00
Tier 4 Member Entity	\$208.00